

Delivering a World of Health & Hope

















2019 IMPACT REPORT

2019 Year in Review

185

Number of hospitals, medical institutions and doctors' offices in the region that recycled with SOS

594

Number of individuals and nonprofits donating medical surplus to SOS

91

Number of international humanitarian shipments

483,383

Pounds of medical surplus diverted from landfills

56,315

Pounds donated to nursing schools, regional nonprofits and social service organization

21,919

Number of volunteer hours donated to SOS

More than 1 million

Lives positively impacted locally and globally!

OUR MISSION

SOS improves **global health** and the **environment** through **recovery** and **redistribution** of surplus medical supplies.

OUR VISION

Delivering a World of **Health** and **Hope**.

OUR COMMUNITY

SOS relies on the generosity of donors, volunteers, and friends; it receives no government funding, and accomplishes its big mission with a very small staff. SOS directly benefits underserved peoples living in medically impoverished communities at home and abroad by delivering necessary medical supplies and equipment to health clinics, hospitals, and other institutions.

98% of the donated materials SOS receives are donated, repurposed, or recycled.









Delivering a World of Health & Hope



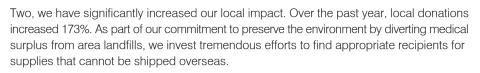
From the Chair and CEO

We have big news this year, which you can probably guess from the front cover of this report. Formerly known as Supplies Over Seas, <u>we have rebranded and our name is now SOS</u>. This is not a new name but rather a return to our roots. Originally incorporated as SOS, many in our community still think of us that way.

What drove this move are two important expansions of our mission.

One, we now take a much broader view of health in our global work and commitment to building sustainable changes. To augment the impact of our medical donations, we identify other significant health related needs and work with peer non-profits to incorporate their resources into the overall health response.

In fact, our commitment to building partnerships with other NGOs resulted in **SOS** and partners **WaterStep** and **Love the Hungry** winning the 2019 Center for Nonprofit Excellence Award for the Art of Collaboration.



Often SOS receives expired and nearly expired supplies and we have found purposes for them! We process and donate them to recipients such as educational institutions, animal welfare agencies and free health clinics. Thus we help educate future nurses and doctors, provide veterinary care to abandoned and abused animals, and help provide medical care to low-income families in our community.

SOS truly describes who we are: an organization that responds to requests for help from humanitarian partners in the developing world; to disaster relief partners such as the hospital in Grand Bahama after Hurricane Dorian; and to local non-profits that are so important to the fabric of our community.

SOS will continue to grow and innovate with your support. It is who we are. It is what we do.

With deepest gratitude,

Denise Sears
President & CEO

Kevin Potts, MD Board Chair

Container Shipment Program



The humanitarian crisis in Cameroon is worsening daily according to the United Nations. A civil war has already claimed over 2,000 lives and left thousands injured and homeless.

To help provide relief to the people of their country, the **Fultang** family built a new hospital in **Nkongsamba** and reached out to SOS. Our team immediately began preparing a shipment of over 11,000 pounds of medical supplies and equipment. The SOS container included bassinets from TriHealth in Cincinnati and an anesthesia machine from Heartland Medical.

Dr. Mercy Fultang said, "We remain eternally grateful to SOS for their help." It is estimated that the hospital, equipped by SOS, will be able to serve at least 1 million patients over the next few years.



Dr. Mercy Fultang was able to join us for the container loading and spent the day with the SOS team.



Uganda – Whisper's Magical Children's Hospital

Two years ago, a boy named Patrick in Jinja, Uganda had an undiagnosed heart condition. Whisper's Hospital in Jinja was not equipped to treat him. The nonprofit Healing the Children worked with Norton Children's Hospital and flew Patrick to Louisville.

Unfortunately, Patrick did not survive. **Rebecca Dixon**, Patrick's host mom in Louisville, vowed to help equip the hospital in Uganda to save the lives of other children in need. Rebecca and **Healing the Children** looked to SOS for help.

SOS sent a lifesaving shipment of supplies to the children's hospital in Jinga to provide a fully functioning neonatal ICU, emergency room and operating theater.

It is lifesaving indeed – the SOS shipment saved the life of a little girl the day the container arrived. She needed immediate surgery, and SOS had provided the equipment and instruments required for her operation.







St. Vincent and the Grenadines

Although beautiful, St. Vincent and the Grenadines, a small island chain in the Caribbean has pockets of extreme poverty.

Working with their Ministry of Health and **Father Ronald Knott** from Louisville, SOS sent their second shipment in two years to supply three hospitals and an orphanage. One piece of equipment sent

was a motorized wheelchair for the young man pictured here in his old manual wheelchair.

Every shipment is funded primarily by SOS donors. Together we are raising the standard of care in the most impoverished communities in the world. You become their hero when you support SOS.







Mali

In June, a 40-foot container of medical surplus left for the Ségou region of Mali in West Africa. Sponsored in part by the **First Christian Church of Louisville**, it was stacked high with pallets of OB/GYN supplies, dressings, gloves and orthopedic items. Equipment included 7 hospital beds, 2 exam tables, a labor and delivery bed, microscope, and an ultrasound machine.

All was distributed to area clinics in the villages of Medine, Sebougou and Pelegana that provide free or reduced cost care primarily for women and orphans.

Madani Sissoko, Executive Director of Humanitarian Association Farikolo Nienedie, expressed appreciation in a letter which included:

"Please accept the sincere thanks of the whole community of Ségou and your partners here. I thank the donors from the bottom of my heart:

The human person is the most precious of riches and to serve humanity constitutes the noblest life."







Hand Carry Program

Guatemala

SOS supplies many medical mission teams every year and some of the resulting stories are amazing!

One of those is **Dr. Carl Kihm**, a podiatric surgeon from Norton Healthcare, who comes to SOS for his yearly trip to Guatemala. Working in the local children's hospital, he performs dozens of corrective surgeries to feet and ankles.

"The physical transformation not only gives them less pain and increased function," said Dr. Kihm, "it also allows them to be normal kids - improving their functional deformities improves them psychologically, socially and culturally."

He also says, "'Access to healthcare', which we feel entitled to and take for granted, for them is a blessing they might only get once in a lifetime."







Honduras

Last January a medical mission team from the **TriHealth Hand Surgery Center in Cincinnati** traveled to Honduras. Led by **Dr. Peter Stern**, the team of seven treated or operated on more than 50

patients during the week-long trip. Some had deformities of an arm or hand; some had burns, fractures, machete injuries or other needs. This is just one of many teams that SOS is honored to support.





Our Hand Carry Program allows medical relief workers undertaking short-term work abroad to visit the Medical Team "Store" to collect needed supplies and small equipment that can be carried in their luggage. For those who cannot come to SOS, we pack and ship custom boxes.

Medical Team "Store"

Fondly referred to as a store, it is actually a unique collection of medical instruments and small items that are made available to individuals and groups that are traveling for short-term medical mission trips. These are items that would fit in a suitcase or duffle bag, and medical teams often carry extra luggage of these items and leave them behind for the clinics and hospitals where they performed their work.

SOS does not sell its donated medical surplus but we do request donations to help cover our costs of gathering, sorting, storing and processing items for distribution; just as we do for the containers, pallets and boxes we ship.

We love to see eyes light up when nurses and doctors walk in and see unexpected and coveted items they can select for the particular surgeries or treatments they plan to perform – cleft palates, burns, wounds, orthopaedics and more.





105 Countries Served





Environmental Stewardship

Increasing Our Regional Impact

The commitment our hospital partners demonstrate to environmental stewardship and global health is very gratifying, but we know there is more work to do. Here are a few highlights

- SOS and several of our hospital systems have formed working committees to advance the environmental and humanitarian impact of our partnerships.
- SOS has been actively engaged in expanding its hospital network. We continue our partnership with St. Thomas Health in Nashville, Tennessee, begun in 2018.
- This year we added St. Vincent's Health System in Birmingham, Alabama to our network of partners.
- In addition to our regular monthly hospital surplus collections, we work with retiring physicians and bio-med wholesalers to divert thousands more

- pounds of equipment from being discarded in our local landfills.
- SOS serves all of Kentucky, as well as Southern Indiana, Southern Ohio, and hospitals in Eastern Tennessee, and we are expanding into Alabama.
- We are very grateful to UPS for their annual support in providing in-kind transportation; their support makes our geographic growth possible.
- As an accredited MSRO Medical Surplus Recovery Organization – we are one of only seven in the U.S.
 Our reputation for upholding the highest standard of excellence continues to grow.



Medical Recycling Partners



Thank you to our Medical Recycling Partners! SOS partners with hospitals, other organizations and individuals around the region. They provide usable medical surplus along with some volunteer support. SOS provides a convenient, cost-effective way for them to donate medical surplus, which supports their own green initiatives, and at the same time extends their healing missions to the poor and underserved worldwide.

Douglas L Foerstch MD

Baptist Health System

Baptist Health Corbin Baptist Health Eastpoint Baptist Health Floyd Baptist Health Home Care Baptist Health La Grange Baptist Health Lexington Baptist Health Louisville Baptist Health Madisonville Baptist Health Middletown Baptist Health Paducah Baptist Health Richmond Baptist Health Urgent Care **Baptist Health Medical Group CBC Group** Hardin Memorial Hospital

CHI St. Joseph Health

St. Joseph Hospital East St. Joseph Hospital Lexington St. Joseph Hospital London St. Joseph Hospital Mt. Sterling

KentuckyOne Health

Brown Cancer Center Flaget Memorial Hospital Jewish Hospital Jewish Hospital Shelbyville Medical Center Jewish East Medical Center Jewish South KentuckyOne Medical Group KentuckyOne Urgent Care Sts. Mary & Elizabeth Hospital

Norton Healthcare

Norton Audubon Hospital Norton Brownsboro Hospital Norton Cancer Institute Norton Children's Medical Center Norton Children's Hospital Norton Community **Medical Associates** Norton Hospital Norton Medical Group **Norton Pavilion** Norton Urogynecology Norton Women's and Children's Hospital Norton Women's Specialists

Mercy Health

Mercy Health Anderson Hospital

Mercy Health Clermont Hospital Seven Hills Women's Health Centers

TriHealth

Bethesda Butler Hospital Bethesda North Hospital TriHealth Oak Hand **Ambulatory Surgical Center** Good Samaritan Hospital

Hospitals - Other

DRE Medical **Breckinridge Memorial Hospital Bromenn Medical Center** Carroll County Hospital Clark Memorial Hospital Community Health Clinic of Hardin and Larue Counties Cookeville Regional **Medical Center** Fleming County Hospital Good Samaritan Lexington

Harrison County Hospital Kentuckiana Medical Center Memorial Hospital and Health Care Center Monroe County Medical Center Murray-Calloway County Hospital Owensboro Health Regional Hospital Southern Indiana Rehab Hospital St. Thomas Health Services Nashville Starke Memorial Hospital Taylor Regional Hospital T J Sampson Hospital Medical Center of Bowling Green Twin Lakes Medical Center **UK Center for Aging Unitypoint Health Trinity**

University Hospital **University Outpatient Surgery UofL Clinical Research UofL Physicians Urology**

Physician Practices

UofL Pulmonary Research

All Women OB/GYN Associates in Plastic Surgery Bill Smock MD Bluegrass CommunityFamily Practice Bryan Prater MD Carl Smith MD Clearvista Recovery Associates David Skaff DDS

Dr. Rosenberg DS Research **Dupont Surgery Center** Ellis & Badenhausen **Endodontic Associates of Louisville** Family Allergy & Asthma Family Health Center Frank Clark MD Haider Eye Care **Huntingburg Clinic** Kentuckiana Gastroenterology Knopp & Flynn Chiropractic Center Louisville Orthopedic Clinic Marc Salzman MD Mattingly & Howell Orthodontic Metro Specialty Surgery Phillip Feitelson MD Physicians Medical Center Pomeroy and Rhoads Orthopedics Radice Medical Surgecenter of Louisville **Total Care Family Practice**

Volusia Endoscopy & Surgery Center

Businesses

Alcon Labs American Home Health AmeriMed **Becton Dickinson** Belinda Coyle/Coloplast Byram Healthcare Caregivers Health Network Christian Care at Home Hartford Clinical Effectiveness Davita Dialysis Clinic **DNR** Consulting **Facilities Management Services** Galen College of Nursing **GE Medical** Gray's Bookstore Warehouse

Home Instead Ivy Tech Community College Joerns Healthcare Kentucky Research Group Lincare L-Marc

Louisville Water Company Medline MedQuest College Metro Louisville Department

of Corrections

Option Care Oraceuticals Pakmed Preston & Associates

Pro Med Rocky Mountain

Schafer General Contracting Sparrow Regional Medical Supply

Synergy Health Texas Roadhouse Treyton Oak Towers

VNA Health at Home

Nonprofit Organizations

AACN

American Red Cross Ashley Patterson

(St. Paul Blood Services) **Broadway Baptist Church**

Centerstone **CHARM**

CHARM - Dominican Republic Children of the Americas Dispensary of Hope

DuPont Manual High School

First Baptist Church of Frankfort Greater Louisville Nursing Chapter

Haiti My Daily Armor

Harrison County Community

Services Hildegard House Hosparus of Louisville Hosparus of Southern Ind Mauritania ACT Middletown Christian Church

Sonoma County Park DuValle Community Health Center

Ostomy Association of

Project CARAT

Sew Blessed Kentuckiana SFSU Student Health Service Southeast Christian Church

Spalding Entech **Spalding University** St. Aloysius Church **Health Ministry** The Mustard Seed TriMedx

Local Donation Program

For more than 25 years, SOS has been transforming healthcare in communities around the world. In the last few years we have begun to put equal priority on transforming our own community. Last year SOS donated over \$500,000 in supplies to local organizations.

JCPS

SOS announces formal partnership with Jefferson County Public Schools

For a variety of reasons, some items we receive cannot be shipped overseas. We constantly look for proactive ways for these supplies to be used in our own community, and partnering with JCPS created an innovative solution.

We donated over 1,000 lbs of lab supplies to be used in K–8 science classrooms for the upcoming school year. JCPS science curriculum encourages hands-on classwork that allows students to get educational experiences outside of typical textbook learning, which requires lots of hands-on materials.

Included in our donation were items such as test tubes, glass slides and other lab materials that allow science teachers to expand their teaching capacity throughout the school year. In an era of budget cuts in the school system, SOS is proud to support the education for the next generation of leaders.

Retired teacher and artist **Debbie Shannon** took 300+ pounds of supplies and used them for art projects at Lincoln Performing Arts School!

From middle school students to nursing and medical students, SOS is helping educate youth and young adults to give them the skills needed to make a positive difference in the world.









Animal Welfare

When SOS has surplus that is not being used by our humanitarian aid partners, we are happy to assist animal welfare organizations. These organizations are invited to come to the warehouse periodically when we have excess items that either cannot be sent overseas or we have more than we can use, and the items are available at no cost.

Pictured is a puppy named "Cranberry" that was used as dog bait. She came to the Humane Society at death's door. SOS supplies were used to save her life, and she is now adopted and living with her forever family.



Increasing Our Regional Impact

Local Health Clinics

Family Health Centers is a nonprofit with 8 community health center locations around Louisville. They provide primary and preventive medical and dental care to adults and children.

These small clinics have benefitted significantly over the years. Periodically SOS has more personal hygiene items than it can use; we then will deliver a pallet of these items to one Family Health Center. where it is then distributed to their other locations and provides medical support for 8 neighborhoods throughout Louisville. This is just one example of local clinics that benefit.





Local Groups That Benefited

A Stable Place Wildlife Rehab American Association of Nurse Anesthetists African American Coalition for Social Justice Amazing Childcare Learning Center

American Lung Association **Animal Clinic**

Antonelli College ATA College

Atherton High School Baxter Avenue Church Bellarmine University

Brandenburg Primary School

Breckenridge Animal Hospital Bryan Station High School

Burnett Avenue Baptist Church

Burnett Avenue Baptist Church

Butler High School Campbellsville University

Caris College

Caribbean Spay and Neuter Clinic Carroll County High School Ag Dept

Casey County ATC Chenoweth Elementary Christian Academy of Louisville

Civil Air Patrol Crescent Hill Ministries

Crossroads to Hope

DLS Medical Associates, Hope

Wellness Clinic **Dominican Sisters** Doss High School Double H Canine Training

Dr. James Elementary School Dragon Riders

Eagle Systems Eastern High JROTC Fairdale High School Family Community Clinic Family Health Center Florence Baptist Church

Galen College of Nursing Golden Arrow

Green County ATC Green River Wildlife Rescue

Handi Camp

Harrodsburg Area Technical College **HCM Highlands Community Ministries**

Henderson Community College **Highlands Community Ministries**

Hopkins County Schools

Indiana University Southeast

Indiana University Southeast Nursing

Ivy Tech Community College Jefferson County Public Schools

Jefferson Community &

Technical College JCTC Nurse Aide Program Jeffersonville High School

Kentucky Humane Society Kentucky Nursing Simulation Lab

Alliance

Kentucky Refugee Ministries

Kentucky Science Teacher Association Kentucky Humane Society

La Casita Center Life Bridge LifeSpring

Logan County Career and **Technical Center**

Louisville Endoscopy Center Louisville Metro Animal Services

Louisville Prosthetics Louisville Recreation

Louisville Zoo Love The Hungry

Madisonville High School

Marion County

Martha Layne Collins High School

McFerran Preparatory Academy Mead County High School

Mellwood Art Center

Metro Animal Services Middletown UMC Mobile

Medical Ministry

Midway University Nazareth Home

No Kill Louisville

No Other Name North Bullitt High School

Norton Academy

Norton Children's Prevention and Wellness

Norton Children's Prevention and Wellness

Norton Faith and Health Ministries

Norton Healthcare Norton Hospital Archives

Norton Hospital Bioskills Lab Norton Orthopedic Brownsboro

Oldham County Animal Shelter

Owensboro Community & Technical College

Patient Care Technician

Portland Avenue Community Trust Project Karet

Prosser Career Education Center Prosser School of Technology Pleasure Ridge Park High School

Raptor Rehab of Kentucky

Sons of the American Revolution Scarlet's Bakery

Southern Hills CTC Spalding University Spokes and Spires St Francis of Assisi

St Vincent de Paul Hospital St. Anthony School

Second Chance Wildlife

Simpsonville Elementary

Smoketown Family Clinic

Southeast Christian

St. Athanasius School

St. Benedicts Shelter

St. Gabriel School St. James School

Sullivan School of Pharmacy

Sullivan University Sullivan University College

of Pharmacy Texas Weslyan Anesthesia

Texas Weslyan Simulation Center

The Arrow Fund Tri Health

TriHealth Sim Lab

U of L Medical School Simulation Lab

U of L Nursing United Methodist Church

Up To Snuff

Walnut Street Baptist Church Wayside Christian Mission

Wellspring Wesley Manor

Western Kentucky University

Westport Middle School Wild 4 Life

Women's Global Cancer Alliance



Thank You to Our Donors and Sponsors!

\$25,000 and Up

UPS Foundation

\$10,000-\$24,999

Anchorage Presbyterian Church
Baptist Health Paducah
Brown-Forman Corp
CHI St. Joseph Health
Greater Louisville Medical
Society Foundation
Honorable Order of
Kentucky Colonels
Owensboro Health
Regional Hospital
Sherrie Ann Straughn

\$7,500 - \$9,999

Anonymous
Bernard Ansah
Catholic Diocese of Gboko
Rebecca Dixon
Farikolo Niende Humanitarian
Association
Free Wheelchair Mission
Najla Aswad & Steven
Goldberg MD
Khadija Faye Poa
Latin America Discipleship
& Outreach
Paul Makinde
Mashiah Foundation

\$5,000 - \$7,499

Edwin Shedzeka

First Christian Church
of Louisville
Hardin Memorial Hospital
Lee Ann & Melvin H. Jacobs
Foundation
Lyndon & Helen M Schmid
Charitable Foundation
Norman & Belita Noltemeyer
Norton Healthcare
Norton Hospital Medical Staff
Karin & George Sonnier MD
St. Bartholomew Catholic Church

\$2,500 - \$4,999

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Bill & Moriah Holton
Passport Health
Christian Mission

\$1,000 - \$2,499Susan Applegate

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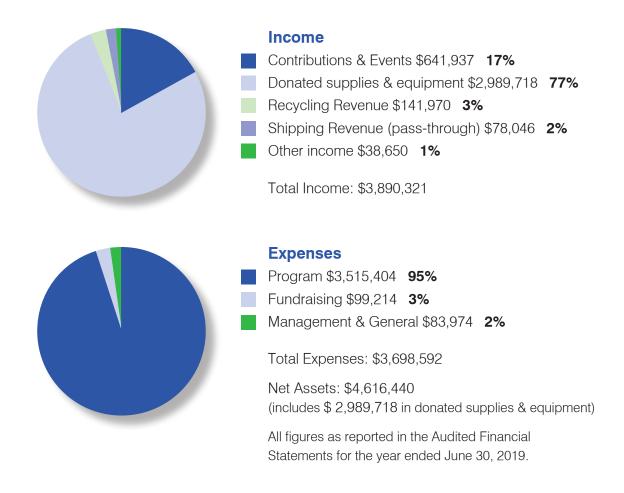
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FY 2019 Financial Summary



How You Can Help

Volunteer

It takes thousands of volunteer hours to transform the supplies that are donated to SOS into the materials that serve as a life-saving solution for medially impoverished communities around the world. SOS has a small paid staff of eight. As such, we rely on our volunteers in order to realize our big mission to deliver health and hope. Individuals and groups are welcome.

Donate

SOS depends on financial support from individuals, corporations, and foundations. We receive no government or United Way funding. SOS is a 501(c)(3) nonprofit organization, meaning all donations are tax-deductible as provided by law.

Your donation allows SOS to help make the hospitals in our region greener and to support shipments of medical supplies and equipment to a community in need.

Donate Your Own Medical Surplus

Individuals and families often have crutches, canes, wheelchairs, walkers and unused medical supplies following an illness or surgery. Don't throw them out – bring them to SOS and we will give them to someone who desperately needs them!

Visit/Tour/Meet/Invite Us to Speak

Come take a tour of the SOS warehouse! See with your own eyes how SOS is able to use volunteer hands to turn thousands of pounds of medical surplus from waste into materials that transform healthcare conditions in medically impoverished communities across the globe. Bring a friend or a group – you and your organization are welcome!

Looking for an interesting place to meet? Consider holding your meeting in our conference room. To schedule a tour or to invite us to speak to your group, please call (502)736-6360.



Our thanks to the hundreds of volunteers that sort, pack... and bring our mission to life every day!

The work you read about cannot be accomplished without our volunteers! Every day we have amazing groups of people who give their time and energy to help us accomplish our global lifesaving mission. If you, your family or church group, work group, students, friends or colleagues would like to volunteer, let us know.

For volunteer information and opportunities, please email us at: volunteer@suppliesoverseas.org

These photos represent a few of our Corporations, Schools, Churches, Hospitals, Individuals, Families, Organizations, Sororities, Fraternities and Partners







Brown-Forman Corp.



Norton Healthcare



Rawlings Group



U of L Medical



UPS



St Xavier High School



Kentucky One Health











Delivering a World of Health & Hope

1500 Arlington Avenue Louisville, KY 40206 502-736-6360 www.suppliesoverseas.org



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Thank you to everyone who shared their photos and stories in this Impact Report.

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